

Privacy Policy (POPIA-Compliant)

Effective Date: 2025/07/28

Last Updated: 2025/07/28

1. Introduction

Franco Prinsloo Productions (Pty) Ltd ("Franco Prinsloo Productions", "FPP", "we", "our", or "us") respects your privacy and is committed to protecting your personal information in compliance with the Protection of Personal Information Act ("POPIA") of South Africa.

This Privacy Policy outlines how we collect, use, store, and protect your information when you visit our website or interact with us.

2. What Information We Collect

When you visit our website or engage with us through forms, email, or other channels, we may

collect the following types of personal information:

- Name and surname
- Email address
- Phone number
- Company or residential address
- Product interest or enquiry details
- Usage data (e.g., pages visited, device/browser info)

3. How We Use Your Information

We use the information we collect to:

- Respond to your enquiries
- Process and manage your orders
- Improve our website and services
- Send service-related updates or newsletters (with your consent)
- Comply with legal obligations

We do not sell or rent your personal information to third parties.

4. Consent

By providing your personal information to us, either through our website, email, or other communication methods, you consent to the collection, processing, and storage of your personal information in accordance with this policy.

If we intend to use your information for any purpose not listed here, we will request your consent before doing so.

5. Storage and Protection of Personal Information

We store your information securely, whether physically or electronically. We use industry-standard security protocols to protect data from loss, misuse, or unauthorized access.

Your personal information will be kept only as long as necessary for the purposes stated in this policy or as required by law.

6. Your Rights Under POPIA

As a data subject under POPIA, you have the right to:

- Request access to your personal information
- Correct or update your personal information
- Withdraw consent at any time
- Object to the processing of your information
- Lodge a complaint with the Information Regulator

To exercise any of these rights, please contact us at:

info@francoprinsloopproductions.com

7. Cookies and Tracking

We may use cookies and similar technologies to enhance your experience on our website. These tools help us understand website usage patterns and improve functionality.

You can disable cookies through your browser settings.

8. Third-Party Services

We may use trusted third-party services (e.g., Google Analytics, Wix, email providers) to host or process data. These providers are contractually bound to protect your information and use it only for specified purposes.

9. Links to Other Websites

Our website may contain links to external websites. We are not responsible for the privacy practices or content of those websites.

10. Contact Us

If you have any questions about this policy or how we handle your personal information, please contact:

Franco Prinsloo Productions (Pty) Ltd
Gauteng, South Africa
info@francoprinslooproductions.com

This privacy policy may be updated from time to time. Please revisit this page periodically to stay informed of any changes.